

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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Firm's Hotline: (800) 426-3579
CPSC Consumer Hotline: (800) 638-2772
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CPSC, White-Rodgers Announce Recall of LP and Convertible Gas Water Heater Temperature Controls

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission announces the following recall in voluntary cooperation with the firm below. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: LP and Convertible Gas Water Heater Temperature Controls

Units: 88,000

Manufacturer: White-Rodgers, a division of Emerson Electric Co., of St. Louis, Mo.

Hazard: The gas water heater controls can gradually open instead of snapping open to full flow, which can cause soot to build up on the water heater burner, presenting a fire hazard.

Incidents/Injuries: White-Rodgers has received 12 reports involving soot build-up. Eight of these reports included minor fire damage.

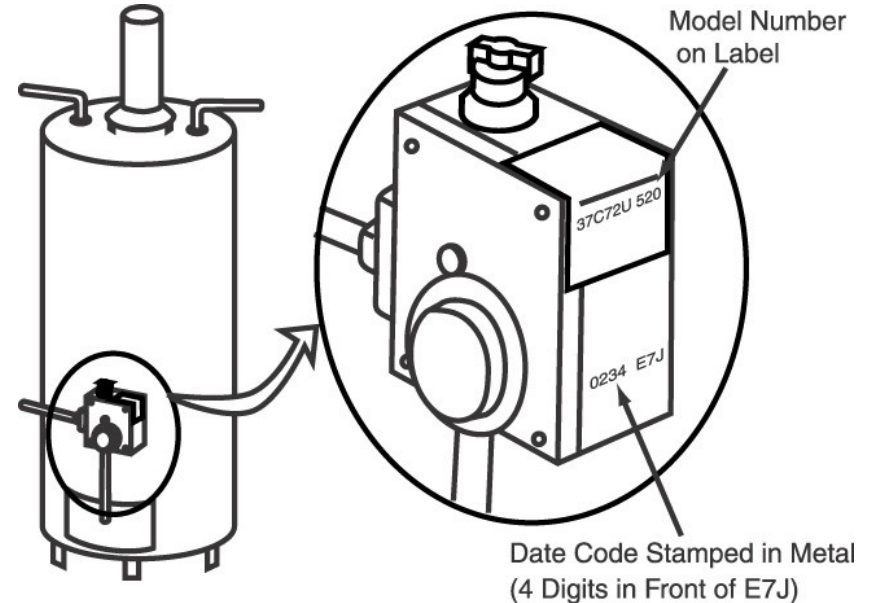
Description: The temperature control is a small metal box located above the access panel door of the gas water heater. A white label with red lettering located on the right side of the control contains one of the following model numbers: 37C55U 658, 37C57U 602, 37C72U 520, 37C72U 546, 37C72U 547, or 37C72U 548, and 37C72U 676. There should be a four-digit metal stamped date code located below the label on the right side of the control. Recalled controls will have date codes 0240 to 0329 (40th week of 2002 to 29th week of 2003). Potentially affected gas water heaters include: AO Smith, Apollo, Crosley, Energysense, Freedom, Intertherm, Kenmore, Maytag, Mission, Myers, Penfield, President, Reliance, Sentry, or State. Beginning serial numbers on these gas water heaters can be checked at www.regcen.com/tempcontrolrecall

Sold at: Retail distributors and independent servicers have sold and/or installed water heaters with the controls from October 2002 through March 2004.

Manufactured in: Mexico

Remedy: Contact White-Rodgers to arrange for a qualified service technician to replace the recalled control free of charge.

Consumer Contact: Call White-Rodgers Special Project Office at (800) 426-3579 or visit their web site at www.regcen.com/tempcontrolrecall



[Send the link for this page to a friend!](#) The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard or can injure children. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270, or visit CPSC's web site at www.cpsc.gov/talk.html. To join a CPSC email subscription list, please go to www.cpsc.gov/cpsclist.asp. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.

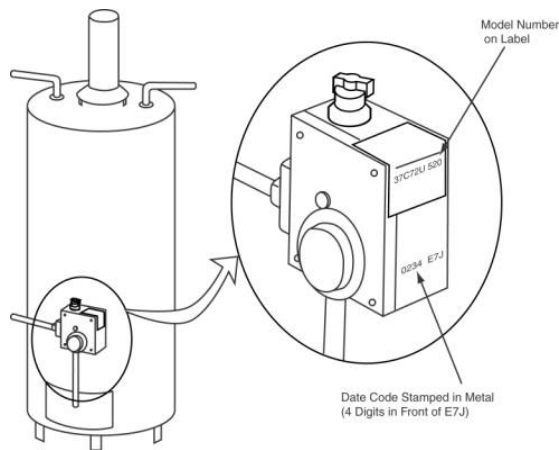
Liquid Propane (LP) and Convertible Gas Water Heater Temperature Control Recall

White-Rodgers in cooperation with the U.S. Consumer Product Safety Commission (CPSC) is replacing certain Liquid Propane (LP) and convertible gas water heater temperature controls manufactured between October 2002 and July 2003. These gas water heater controls may gradually open instead of snapping open to full flow. **This can cause soot to form and build up in the water heater burner, presenting a potential fire hazard.**

White-Rodgers is replacing these controls without cost to the water heater owners.

To register for the recall, please click the submit button below and fill out the registration form. You will need to have the model number and date code from your temperature control. If you cannot read the date code of the temperature control, you will need the brand name and the serial number of the water heater.

The temperature control resembles a small metal box located above the access panel door of the gas water heater. A white label with red lettering, located on the right side of the box, contains the model number. Only model numbers beginning with 37C72, 37C55, or 37C57 are affected by this recall. The date code is stamped into the metal below the white label. Your water heater's brand name and serial number can be found on the rating label, which is located on the water heater tank.



Potentially affected AO Smith brand LP and manufactured home gas water heaters have serial numbers that begin with:

M K 0 2	G K 0 2	V K 0 2	A K 0 2
M L 0 2	G L 0 2	V L 0 2	A L 0 2
M M 0 2	G M 0 2	V M 0 2	A M 0 2
M A 0 3	G A 0 3	V A 0 3	A A 0 3
M B 0 3	G B 0 3	V B 0 3	A B 0 3
M C 0 3	G C 0 3	V C 0 3	A C 0 3
M D 0 3	G D 0 3	V D 0 3	A D 0 3
M E 0 3	G E 0 3	V E 0 3	A E 0 3
M F 0 3	G F 0 3	V F 0 3	A F 0 3
M G 0 3	G G 0 3	V G 0 3	A G 0 3
M H 0 3	G H 0 3	V H 0 3	A H 0 3
M J 0 3	G J 0 3	V J 0 3	A J 0 3

Potentially affected Apollo, Crosley, Energysense, Freedom, Kenmore, Maytag, Mission, Myers, Intertherm, Penfield, President, Reliance, Sentry, or State brands of LP and manufactured home gas water heaters have serial numbers that begin with:

A 0 3	B 0 3	C 0 3	D 0 3
E 0 3	F 0 3	G 0 3	H 0 3
J 0 3	K 0 3	L 0 3	M 0 3

Press [CONTINUE](#) to go to the registration form

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